

Return Form

Dear customer,
thank you for your request. We're doing our best to meet your expectations.
If a return of your order is necessary, please fill in this return form and send it back with the goods you want to return. Please notice, that our warehouse does not accept unfrree delivery due to our terms and conditions.
For any further questions our service department will assist you.

Sender (stamp) Clearly legible <hr/> <hr/> <hr/>	Customer No. <hr/> Order No./Invoice No. <hr/>
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I am shipping back:

Article	Article No.	Quantity	Reason with code
1. <hr/>	<hr/>	<hr/>	1 2 3 4 5 6 7 8
2. <hr/>	<hr/>	<hr/>	1 2 3 4 5 6 7 8
3. <hr/>	<hr/>	<hr/>	1 2 3 4 5 6 7 8
4. <hr/>	<hr/>	<hr/>	1 2 3 4 5 6 7 8

Reason of return:

- | | | | |
|-----------------|-----------------------|--------------------------------------|------------------------|
| 1 doesn't fit | 3 incorrectly ordered | 5 picking error | 7 repair (no warranty) |
| 2 don't like it | 4 shipped incorrectly | 6 article defective (warranty check) | 8 delivered too late |

Error description:

Please exchange into:

Article	Article No.	Quantity	Price per piece
1. <hr/>	<hr/>	<hr/>	<hr/>
2. <hr/>	<hr/>	<hr/>	<hr/>
3. <hr/>	<hr/>	<hr/>	<hr/>
4. <hr/>	<hr/>	<hr/>	<hr/>

Please exchange into:

- I would like to have free and flawless replacement.
- I would like to have refund on following bank account

Account holder:

IBAN number:

BIC (SWIFT-Code):

Bank:

(Without the information of your bank details we cannot settle the balance.)

For any further questions please contact:

Mrs. Tehsina Nadeem
Mr. Jens Hillebrand

E-Mail: service@esska.de
Tel: +49-(0)040 - 731 036 - 99
Fax: +49-(0)040 - 731 036 - 50

Date, signature

Replacement of same value, credit will be paid out or settled on account.